

# Our Strategic Framework

2025-2030



Wuchopperen  
HEALTH SERVICE LTD

## OUR VISION

A culturally dynamic community where everyone thrives in health and wellbeing

## OUR PURPOSE

To accelerate the realisation of healthy, culturally connected lives through leading health and wellbeing services

## OUR STRATEGIC PRIORITIES



Service Experience



Enabling Health and Wellbeing Activation



Connected Care and Advocacy



Workplace Culture

## OUR ENABLERS

Strong Culture

Strong Governance

Proactive Communications

Resources

Evidence Based

## OUR GOALS

01

Strong Families, Strong Communities

- Redesign health and community services based on client population preferences
- Develop the *Wuchopperen Way* – connecting care from primary to tertiary care and back to primary care
- Establish a whole of person approach to health and wellbeing from Birth to the Dreamtime
- Communicate with clarity and empathy from reception to the Board

02

Service Excellence

- Consolidate the connection between good health, development, and early education programs that focus on 0-5 year olds
- Promote individual agency and the collective power of families in living healthy and culturally rich lives
- Strengthen key partnerships in support of children being born healthy, young people staying healthy and strong, to adults, seniors and Elders living quality and culturally enriched lives
- Develop a men's and boy's health strategy prioritising suicide prevention, heart disease, cancers and social and emotional wellbeing

03

Clinical Excellence

- From compliance to excellence
- Harness the power of our clinical data holdings to tell the Wuchopperen Health Story
- Build a purpose-driven team culture that unites disciplines to improve lives and amplify success through storytelling
- Review and develop a new research agenda, based on the evidence of the community's highest health and wellbeing priorities

04

Seamlessly Integrate Technologies

- Establish a user friendly digitally enabled quality management system (QMS)
- Deploy tech-forward solutions including introducing AI to improve efficiency in routine processes and systems
- Build data governance and architecture, leveraging technology resources and platforms to produce timely, accurate information
- Establish a resilient cybersecurity posture, by completing transition to fully cloud based computing environment