



Wuchopperen  
HEALTH SERVICE LTD

# Our Strategic Plan

2019-2024

## Foundations of Strategic Plan

### Foundation 1: Culture

As a culturally responsive health service, Wuchopperen provides its services within a clearly defined cultural context through embedding informed Aboriginal and Torres Strait Islander cultural practices, beliefs and values as the fundamental foundation to our strategic and operational priorities. By valuing and building upon the skills, experiences and knowledge of our Aboriginal and Torres Strait Islander community, Board members and staff, Wuchopperen aims to continually strengthen its cultural lens so as to actively educate, empower and involve those who engage with Wuchopperen at all levels of the organisation.

### Foundation 2: Respect

Wuchopperen recognises, respects and values the rich Aboriginal and Torres Strait Islander cultures, peoples, practices, beliefs and values. Community, clients and staff are treated with sensitivity and dignity and diversity is valued and accepted. Honesty, trust and inspiration are integral to respecting and honouring each and every individual and a foundation to our strategic and operational priorities.

### PRIORITY 1

Empowering through people and workplace culture

**Sustainability:** Strengthen the sustainability of the organisation to support the growth and development of the community

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**Leadership:** Inspirational leaders in workplace culture, performance and resilience

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**Development:** Continue to build capability through upskilling of the Board and staff and strengthening of systems

### PRIORITY 2

Engaged in collaborative connection

**Communication:** Internal and external communication that are open, honest, respectful and transparent

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**Integration:** Providing streamlined holistic health and wellbeing services with seamless integration both internally and externally

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**Branding:** Dynamic and influential in our community and across our sector at local, regional, state and national levels

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**Connection:** Respectful trust-based relationship with the community

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**Alignment:** Value-adding alliances with community, organisations and individuals including political and philanthropic affiliations

### PRIORITY 3

Innovative

**Evolution:** Growing and evolving the holistic health and wellbeing services in response to community needs

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**Invention:** Imaginative information and communication technology investment

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**Design:** Participate in inspiring research that contributes to demonstrable improvements in health and wellbeing

### PRIORITY 4

Strength in performance

**Governance:** Board representation and protection of the interests of the community that Wuchopperen serves and the organization which the Board governs

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**Accountability:** Board and staff are clear and aligned to Wuchopperen's strategic intent and performance expectations with regular feedback on performance at all levels

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**Access:** Deliver best practice core and accessible business through policy, data and evidence based decision making

*Keeping Our Generations Growing Strong*