



Wuchopperen  
HEALTH SERVICE LTD

## POSITION DESCRIPTION

<b>Position Title:</b>	Aftercare Worker ( <i>Male Identified</i> )
<b>Classification:</b>	Social and Community Services Grade 5 Wuchopperen Health Service Limited Enterprise Agreement 2023
<b>Salary:</b>	\$96,675 - \$101,056
<b>Location:</b>	Cairns
<b>Reporting Relationship:</b>	Network Coordination Officer

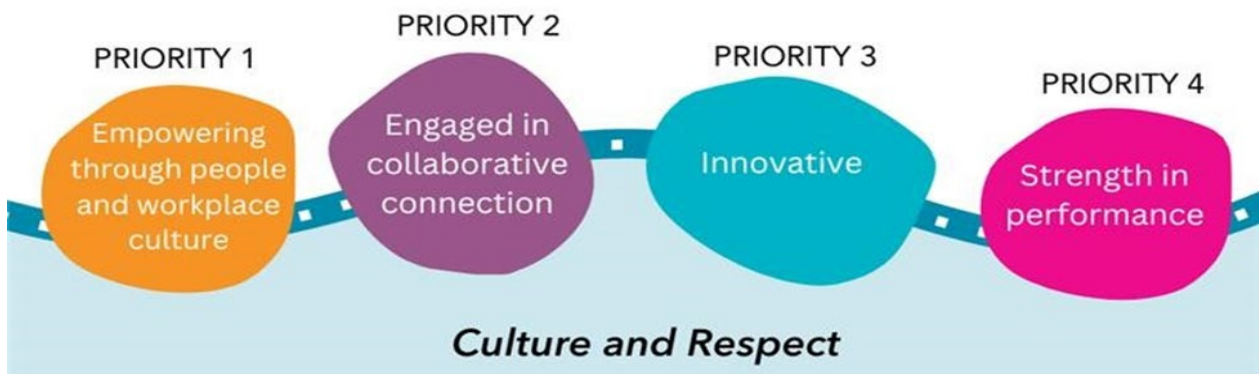
### About Wuchopperen

Wuchopperen Health Service Limited (Wuchopperen) is a community connected and controlled organisation with more than 40 years' experience in providing primary health care and social wellbeing services for Aboriginal and Torres Strait Islander people in Cairns and surrounding districts.

Wuchopperen's vision is **keeping our generations growing strong**. Culture underpins a client and community centric service delivery model offering whole of life cycle care and support from pre-birth to eldership (older people).

From humble beginnings in the 1970s, Wuchopperen has grown into a multi-million-dollar enterprise, that is driven by the community, to deliver dynamic and innovative services for the community, and confidently represents, leads through best practice governance.

## Our Strategic Priorities



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### Our Values and Behaviours



#### The role:

The Culture Care Connect (CCC) program brings together key streams of suicide prevention, planning, coordination and activity across the network regions, including raising awareness, early prevention, crisis management and aftercare services.

The Aftercare Worker is supervised by the Network Coordination Officer and the position has no supervisory responsibilities.

This position works closely with other members of the Social Emotional Wellbeing team and maintains regular contact with other program staff to ensure effective outcomes for clients.

#### Key Responsibilities include:

1. Contribute to a localised service delivery model for aftercare services through a co-design approach with local Community, using National Aboriginal Community Controlled Health Organisation's National Model of Care, and other resources, as a framework.
2. Provide aftercare services to Aboriginal and Torres Strait Islander individuals who have been referred following a suicide attempt of suicidal crisis in line with agreed service delivery model.

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3. Build and maintain strong referral pathways, including but not limited to the following services: acute care services, primary care services, schools, police, funeral services, Alcohol and Other Drug Services, mainstream and Aboriginal and Torres Strait Islander-led mental health services.
4. Participate in the Aftercare Services Community of Practice, established to support Aboriginal and Community Controlled Health Organisations in setting up and maintaining Aftercare Services, and facilitate sharing of best practice and expertise.
5. Undertake reporting on aftercare activities in line with Service Agreement requirements including ensuring appropriate data collection.
6. Participate in organisational and community activities to advance the health and wellbeing of Aboriginal and Torres Strait Islander people.
7. Work within Wuchopperen's Policies and Procedures including the Staff Code of Conduct and the Work Health and Safety requirements and contribute to continuous improvement processes to ensure compliance with relevant standards and safe, effective service delivery.
8. Other duties as required, within your skills, experience and capacity.

## Core Capabilities

Assessment of merit for this role will be based on the knowledge, skills and experience, potential for development and personal qualities. The competencies listed below are considered to be the most critical for success in this role.

### **For applicants to be successful in this role, they should demonstrate:**

1. Demonstrated experience working with Aboriginal and Torres Strait Islander people and their families who are experiencing suicide ideology and/or have attempted suicide. Including early prevention, crisis management and aftercare services that are culturally engaging and appropriate.
2. Knowledge and understanding of Aboriginal and Torres Strait Islander societies and cultures from an historical and contemporary perspective, including the ability to communicate effectively and sensitively with Aboriginal and Torres Strait Islander people.
3. Demonstrated experience supporting and advocating for Aboriginal and Torres Strait Islander people within a well-coordinated, integrated, collaborative and culturally appropriate approach to care and support.
4. Extensively developed interpersonal and communication skills including the ability to liaise with a range of stakeholders as well as effectively advocate for Aboriginal and Torres Strait Islander people.
5. Demonstrated ability to work independently and in a multi-disciplinary team environment, prioritise and meet deadlines, deal with matters of a sensitive and confidential nature.
6. Demonstrated ability to meet and work within the core values and behaviours of Wuchopperen.

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### Other Requirements

- Certificate IV in Aboriginal and/or Torres Strait Islander Primary Health Care and Mental Health qualifications or equivalent training and/or experience.
- Aftercare Workers may be required to register or work towards registration with the Australian Health Practitioners Regulation Agency (AHPRA).
- It is a condition of employment in this role for the employee to be, and remain, vaccinated against measles, mumps, rubella, varicella (chicken pox), pertussis (whooping cough) and hepatitis B.
- Proof of qualifications and current registration is required to be provided prior to the commencement of duty.
- The Aftercare Worker is an **Identified** position. It is a genuine occupational requirement that an *Identified* position be filled by an Aboriginal person or Torres Strait Islander person, as permitted by and arguable under section 25, 104 and 105 of the *Queensland Anti-Discrimination Act (1991)*.
- Please provide **one (Aboriginal and/or Torres Strait Islander) written reference from a referee** who can confirm that you are of Aboriginal and/or Torres Strait Islander descent, you identify as Aboriginal and/or Torres Strait Islander person and an Aboriginal and/or Torres Strait Islander community accepts you as an Aboriginal and/or Torres Strait Islander person.
- It is a condition of employment that all employees are holders of a current and valid 'blue card' or Working with Children Check. This is at your cost. Employment cannot continue or commence if you do not have a 'blue card' or if your 'blue card' is withdrawn or is disqualified.
- Possession of a current CPR certificate or commitment to obtain within the first six weeks of employment is essential.
- Possession of a current Queensland "CA" class driver's licence is essential.
- Commitment to work within the principles of Aboriginal and Torres Strait Islander community control including a willingness to develop the leadership of Aboriginal and Torres Strait Islander staff.
- Ability to use Microsoft products and the ability to use or willingness to gain proficiency in the client information management systems.
- Consent to a broader criminal history check at Wuchopperen's cost.

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### How to apply:

Please submit the following for the panel to assess your suitability. Applications which do not meet these requirements will not be considered.

- Your **resume**, including a comprehensive employment history, your qualifications and the contact details for at least two referees (one should be your current supervisor)
- A supporting **cover letter** of no more than two pages, outlining your experience, skills and knowledge that are relevant to the advertised role. Your written response must reflect the competencies outlined in core capabilities.
- Identified referees with application

### Additional information:

- A non-smoking policy is effective in Wuchopperen's buildings, offices and motor vehicles on all Wuchopperen grounds, across all sites.
- Wuchopperen has a six (6) month probationary period for new employees.
- Employees may be required to work outside of core business hours from time to time.
- Demonstrated commitment to ongoing self-development with a focus on qualifications/skills upgrade.
- Applications must be received by 5 pm on the closing date and can be emailed to [recruitment@wuchopperen.org.au](mailto:recruitment@wuchopperen.org.au)