



Wuchopperen
HEALTH SERVICE LTD

POSITION DESCRIPTION

Position Title:	Youth and Family Practitioner (<i>Identified</i>)
Position Number:	5334
Classification:	Social, Community, Homecare and Disability Grade 4 Wuchopperen Health Service Limited Enterprise Agreement
Salary:	\$82,047.00 - \$88,279.00
Location:	Cairns
Reporting Relationship:	Manager, Youth and Family Services

About Wuchopperen

Wuchopperen Health Service Limited (Wuchopperen) is a community connected and controlled organisation with a solid history of providing holistic health and wellbeing services for Aboriginal and Torres Strait Islander people in Cairns and surrounding districts.

Wuchopperen's vision is keeping our generations growing strong. Culture underpins our diverse and client-centric service delivery model offering our community whole of life support from pre-birth right through to our elders.

From our humble beginnings in the 1970s, Wuchopperen has grown into a dynamic and innovative service that prides itself on strong community representation, leadership and governance.

Our Strategic Priorities



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Our Values and Behaviours



The role:

The purpose of the Youth and Family Practitioner position is to provide support to young people and their families who are engaged with the Youth Justice System in order to achieve their goals to reduce engagement with the Justice System.

The Youth and Family Practitioner is supervised by the Manager, Youth and Family Services and the position has no supervisory responsibilities.

This position works closely with other members of the Youth and Family Services team and maintains regular contact with other program staff to ensure effective outcomes for clients.

Key Responsibilities include:

1. Work with the Manager, Youth and Family Services to implement a culturally relevant, strengths-based, family centred support service for Aboriginal and Torres Strait Islander families and young people, particularly those who are at risk of or already involved in the youth justice system
2. Assist families to develop family plans that address risk factors and re-engagement of young people with sources of support in their kin network, schools and community.

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3. Support case planning by undertaking engagement with young people, together with providing direct support, advocacy and referral of young people in accordance with agreed case plan goals.
4. Foster connections with Youth Justice and other support agencies to share relevant information, attend case meetings and formulate joint interventions to provide coordinated care for referred young people and their families and enable rapid responses as required.
5. Undertake assessments and interventions in partnership with young people and their families in accordance with approved case management protocols.
6. Develop and maintain strong links with a wide range of service providers, particularly Youth Justice to enable the provision of a holistic service that addresses the needs of the young person as identified in case plans.
7. Work with the Youth and Family Services Manager to monitor, review and evaluate case plans and exit strategies.
8. Work with the Youth and Family Services Manager to identify and participate in training and professional development to enable the effective implementation of a family centred, strengths based, case management model of care.
9. Contribute to continuous improvement processes and participate in quality assurance activities to ensure compliance with relevant standards and safe, effective service delivery.
10. Participate in organisational and community activities to advance the health and wellbeing of Aboriginal and Torres Strait Islander people.
11. Work within Wuchopperen's Policies and Procedures including the Staff Code of Conduct and the Work Health and Safety requirements and contribute to continuous improvement processes to ensure compliance with relevant standards and safe, effective service delivery.
12. Other duties as required, within your skills, experience and capacity.

Core Capabilities

Assessment of merit for this role will be based on the knowledge, skills and experience, potential for development and personal qualities. The competencies listed below are considered to be the most critical for success in this role.

For applicants to be successful in this role, they should demonstrate:

1. Demonstrated ability to implement a culturally relevant, strengths-based, family centred support service for young people and families including the ability to establish case plans and to undertake crisis intervention and work with young people with complex needs.
2. Knowledge and understanding of Aboriginal and Torres Strait Islander societies and cultures from an historical and contemporary perspective, including the ability to communicate effectively and sensitively with Aboriginal and Torres Strait Islander people.
3. Ability to foster connections with youth support services, together with knowledge of the Youth Justice Act 1992 or the ability to acquire this knowledge.

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4. Extensively developed interpersonal and communication skills including the ability liaise with a range of stakeholders as well as effectively advocate for Aboriginal and Torres Strait Islander people.
5. Demonstrated ability to work independently and in a multi-disciplinary team environment, prioritise and meet deadlines, deal with matters of a sensitive and confidential nature.
6. Demonstrated ability to meet and work within the core values and behaviours of Wuchopperen.

Other Requirements

- Tertiary Qualifications in Community Services or in a similar field and relevant experience; or certificate qualification and demonstrated substantial relevant experience working within similar roles as deemed equivalent by Wuchopperen.
- It is a condition of employment in this role for the employee to be, and remain, vaccinated against measles, mumps, rubella, varicella (chicken pox), pertussis (whooping cough) and hepatitis B
- It's a mandatory condition of employment for the employee to be vaccinated against COVID-19. Evidence of two vaccinations must be provided before employment is confirmed.
- Proof of qualifications and current registration is required to be provided prior to the commencement of duty.
- The Youth and Family Practitioner is an **Identified** position. It is a genuine occupational requirement that an *Identified* position be filled by an Aboriginal person or Torres Strait Islander person, as permitted by and arguable under section 25, 104 and 105 of the *Queensland Anti-Discrimination Act (1991)*.
- Please provide **one (Aboriginal and/or Torres Strait Islander) written reference from a referee** who can confirm that you are of Aboriginal and/or Torres Strait Islander descent, you identify as Aboriginal and/or Torres Strait Islander person and an Aboriginal and/or Torres Strait Islander community accepts you as an Aboriginal and/or Torres Strait Islander person.
- It is a condition of employment that all employees are holders of a current and valid 'blue card' or Working with Children Check. This is at your cost. Employment cannot continue or commence if you do not have a 'blue card' or if your 'blue card' is withdrawn or is disqualified.
- Possession of a current CPR certificate or commitment to obtain within the first six weeks of employment is essential.
- Possession of a current Queensland "CA" class driver's licence is essential.
- Commitment to work within the principles of Aboriginal and Torres Strait Islander community control including a willingness to develop the leadership of Aboriginal and Torres Strait Islander staff.
- Ability to use Microsoft products and the ability to use or willingness to gain proficiency in the client information management systems.

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How to apply:

Please submit the following for the panel to assess your suitability. Applications which do not meet these requirements will not be considered.

- Your **resume**, including a comprehensive employment history, your qualifications and the contact details for at least two referees (one should be your current supervisor)
- A supporting **cover letter** of no more than two pages, outlining your experience, skills and knowledge that are relevant to the advertised role. Your written response must reflect the competencies outlined in core capabilities.
- Evidence of at least two Covid-19 vaccinations (ie. Immunisation History Statement).
- Identified referee with application

Additional information:

- A non-smoking policy is effective in Wuchopperen's buildings, offices and motor vehicles on all Wuchopperen grounds, across all sites.
- Wuchopperen has a six (6) month probationary period for new employees.
- Employees may be required to work outside of core business hours from time to time.
- Demonstrated commitment to ongoing self-development with a focus on qualifications/skills upgrade.
- Applications must be received by 5 pm on the closing date and can be emailed to recruitment@wuchopperen.org.au