



Foundations of Strategic Plan

Foundation 1: Culture

As a culturally responsive health service, Wuchopperen provides its services within a clearly defined cultural context through embedding informed Aboriginal and Torres Strait Islander cultural practices, beliefs and values as the fundamental foundation to our strategic and operational priorities. By valuing and building upon the skills, experiences and knowledge of our Aboriginal and Torres Strait Islander community, Board members and staff, Wuchopperen aims to continually strengthen its cultural lens so as to actively educate, empower and involve those who engage with Wuchopperen at all levels of the organisation.

Foundation 2: Respect

Wuchopperen recognises, respects and values the rich Aboriginal and Torres Strait Islander cultures, peoples, practices, beliefs and values. Community, clients and staff are treated with sensitivity and dignity and diversity is valued and accepted. Honesty, trust and inspiration are integral to respecting and honouring each and every individual and a foundation to our strategic and operational priorities.

1 Empowering through people and workplace culture

Sustainability: Strengthen the sustainability of the organisation to support the growth and development of the community

Leadership: Inspirational leaders in workplace culture, performance and resilience

Development: Continue to build capability through upskilling of the Board and staff and strengthening of systems

2 Engaged in collaborative connections

Communication: Internal and external communication that are open, honest, respectful and transparent

Integration: Providing streamlined holistic health and wellbeing services with seamless integration both internally and externally

Branding: Dynamic and influential in our community and across our sector at local, regional, state and national levels

Connection: Respectful trust-based relationship with the community

Alignment: Value-adding alliances with community, organisations and individuals including political and philanthropic affiliations

3 Innovative

Evolution: Growing and evolving the holistic health and wellbeing services in response to community needs

Invention: Imaginative information and communication technology investment

Design: Participate in inspiring research that contributes to demonstrable improvements in health and wellbeing

4 Strength in performance

Governance: Board representation and protection of the interests of the community that Wuchopperen serves and the organisation which the Board governs

Accountability: Board and staff are clear and aligned to Wuchopperen's strategic intent and performance expectations with regular feedback on performance at all levels

Access: Deliver best practice core and accessible business through policy, data and evidence based decision making